

## Tech Tip Tuesday—August 13, 2019

### Boot Camp registration now open!

### September 9 and 10<sup>th</sup> in Suburban Philadelphia

As announced last week, the Fall 2019 edition of the Livery Coach User Experience (aka Boot Camp) will be held at the Sheraton Great Valley in Frazer PA, on Monday, September 9<sup>th</sup>, and Tuesday, September 10<sup>th</sup>, starting at 9am (note the new earlier starting time). For those of you who participated in the Fall 2016 Boot Camp, this is the same hotel.

The hotel room rate is \$139/night and you can book at this link:

<https://www.marriott.com/event-reservations/reservation-link.mi?id=1565122002200&key=GRP&app=resvlink>

The fee for the boot camp is \$495/person, which includes all the sessions and lunch on Monday and Tuesday.

We are also working on expanding our options for our Monday night event—depending on interest, we might have several smaller events, each with at least one Livery Coach representative.

Options include a local dinner, a dinner in Philadelphia (about 45 minutes to an hour away), and attending the Phillies-Braves game on Monday (also 45 minutes to an hour away).

If all events are offered, please let us know which event you would like to attend, so we can make appropriate arrangements. (Note that a Monday night event is subject to cancellation if demand is low.)

#### Download your registration form here:

[www.liverycoach.com/Sept2019/LCUserExperienceRegistration.pdf](http://www.liverycoach.com/Sept2019/LCUserExperienceRegistration.pdf)

#### Tentative agenda (subject to change):

<b>Monday</b>	9:00	Introductions
	9:30	What's New? Reservations and Dispatch Overview
	10:15	<i>Break</i>
	10:30	Communications
	12:30	<i>Lunch</i>
	13:30	Tools for managing groups
	14:30	Karhoo
	14:45	<i>Break</i>
	15:15	Tools for managing groups
	16:00	Open discussion

**Monday evening:** *Group Dinner or Activity (optional)*

<b>Tuesday</b>	9:00	What's new – rates and accounting
	9:30	Rates and Accounting

10:45 *Break*  
11:00 Rates & Accounting  
12:30 *Lunch*  
13:30 Online reservations  
14:15 Mobile apps  
14:45 *Break*  
15:00 Affiliates/Network communications  
16:00 Open discussion

**Wednesday** *Open House at Livery Coach, 1530 McDaniel Drive, West Chester, PA*